

## Website FAQs

### When will my storm debris be picked up?

- Presently, the City is unable to provide a debris pickup timeline for a particular neighborhood. The City's debris removal contractors began collecting the week of September 10. Haulers are working in the eastern portions of the City (moving toward the west) and in the western portions of the City (moving toward the east). As more trucks become available, they will be placed in service.

Based on the contract we have with our haulers, we requested 80 trucks. Because of the extent of Hurricane Irma, many areas of the State were affected and the haulers are not available. As a result, we were provided less than ten trucks. We are working on getting more, and will place them in service as soon as they become available. There is an estimated 500,000 plus cubic yards of debris on public roads alone, so we expect the collection of all storm debris to take a few months to clear away.

One thing that will make things go quicker is to make sure any hurricane related bulk items (fencing, roof tiles, etc.) are separated from tree limbs and other landscape material.

As a reference, after Hurricane Wilma (late October 2005), the last of the debris was picked up with the final sweep in early April (6 months later). We encourage you to be patient during the next several months.

### When can we expect bulk items to get picked up?

- Single-family residential bulk pickup will resume October 2 according to your regular bulk pickup schedule.

### Do we need to hire privately to have the debris removed?

- It is an individual's or HOA's prerogative to hire a company to remove landscape material. However, should a community determine the need to hire a private contractor, the City will not be able to obtain reimbursement for the community, and the City will not be responsible for any costs associated with the debris removal or disposal fees. Additionally, the debris cannot be dumped in the public right of way for the city to collect and cannot be disposed of at the City's horticulture recycling center.

### Can black bags with leaves and branches be mixed in with my storm debris? Wood fence pieces?

- Only clear yard bags may be used for bulk pick up of landscape and yard waste. Black bags will not be picked up. You may place wood fence pieces alongside trees, branches and storm debris.

### Can we put out appliances and electronics? And when will they be by in my community?

- Appliances, carpeting, furniture, etc. are part of the regular bulk items that are collected. Electronics and hazardous materials are never accepted as bulk items. Bulk pickup will resume in October according to your regular bulk pickup schedule. Visit [Plantation.org](http://Plantation.org) for a complete list of acceptable and unacceptable bulk items.

### How long will it take to collect storm debris?

- Presently, there is no way to know when the trucks will be coming through individual neighborhoods. We encourage residents to place the storm debris curbside ASAP, separated from bulk trash.

### Should leaves be put in clear bags?

- You may place leaves and other small landscape debris in clear bags, and they will be picked up by Waste Management with bulk pickup. Waste Management does not pick up black bags. Leaves that

are not in bags need to be piled with the storm debris for collection by the debris removal contractor. Contractors do not rake leaves.

**Where should debris be piled?**

- Storm debris should be placed as close to the street as possible in front of the residential property, without blocking the street or the view of oncoming traffic. Place vegetative debris away from mailboxes, water meters, street signs, light poles, and fire hydrants to allow room for heavy machinery to pick up debris. A separate pile must be made for bulk items.

**How does the City determine where clean-up starts?**

- The City's debris removal contractors began in the eastern most portion of the City, and will move west. Trucks were also dispatched to the western portions of the City to move east. As more trucks are procured, we'll send them to the center, to move outward.

**Can I use black bags for debris?**

- Waste Management does not pick up black bags under any circumstances.

**Can residents drop off recyclables anywhere?**

- All residential and commercial/multi-family solid waste and recycling collections services are back on schedule. You may place your recyclable materials in a clear Plantation recycling bag and set them out on your regular recycling pickup day. You can also drop your recyclables at Public Works at 750 NW 91st Avenue in the recycling containers located on 91st Avenue.

**My wooden privacy fence blew down. Can I put it on the swale for pick-up by hurricane debris removal crew?**

- Yes, wooden fences are part of storm debris that will be collected. They will be picked up with landscape materials by the debris removal contractor. They will not be collected with bulk.

**Is there anywhere we can dispose of stale gasoline?**

- You may take hazardous materials such as gasoline, paint and other combustible materials to the Wheelabrator disposal site, located at 4400 S. State Rd 7, Davie, FL 33314-2110 (954-581-6606). It is open on Saturdays from 8:00 AM – 4:00 PM. You may also take bulk items or hazardous waste there. NO LANDSCAPE/VEGETATION MATERIAL WILL BE ACCEPTED. Proof of Plantation residency required.

**Will WM pick up the tree debris in front of our yards as part of the monthly bulk pickup? If not, then will we potentially be months without bulk pick up service until the tree debris is gone?**

- Tree debris are part of storm debris that will not be collected by Waste Management. This will be collected by a contracted hauler for storm debris. Bulk pickup will resume in October according to your regular bulk pickup schedule. Visit [Plantation.org](http://Plantation.org) for a complete list of acceptable and unacceptable bulk items.

**Is there anywhere that residents can take the debris? It's blocking roads and causing a lot of problems.**

- The City has made every efforts to make the public roads passable, and reduce the effects of debris blocking them. The City's horticultural station off Cleary Road is closed until further notice. And no landscape/vegetation material will be accepted at the Wheelabrator site. Please notify Public Works of any road blockages by calling 954-452-2535.

**If a tree is on the lines (lower lines not the higher power lines) is it my responsibility or the City's to remove?**

- Trees on lines should be reported to FPL or the specific utility (Comcast or ATT). The City will not clear trees from lines.

**Does anyone know if they're requiring blue bags for trash post hurricane?**

- All residential and commercial/multi-family solid waste and recycling collections services are back on schedule. Trash must be placed in your blue City bags (or roll-out carts for those that are collected in that manner) in order to be picked up.

**Will the city be spraying for mosquitos? We have a lot of standing water in the some areas.**

- Mosquito spraying is a service provided by the County. The City has already contacted the County and placed Plantation on the County's "spray list" for mosquitos. For questions, you may call Broward County at 954-765-4062.

**My Neighbor's tree fell on my property and caused damage to my home. What will the City do about that?**

- That is a civil matter between the two property owners (you and your neighbor). Contact your homeowner's insurance company.